



CENTRAL VIGILANCE COMMISSION

GLOBAL PROJECT MANAGEMENT SYSTEM WITH REMOTE EYE MONITORING SYSTEM



PUBLIC USER MANUAL

Content

The Public Page contains the following Menu list.

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1. HOME

URL : <http://cvc.vigeyegpms.org/>

Once you enter the URL into the address bar you will get the following page.

We welcome you to our "CVC public page" to view and upload your valuable comments / feedback / grievance along with relevant documents / videos / photos / audio files(if any) only related to the Organisations / Stadium / Stakeholders and Projects related to CWG 2010, which may help in the investigations.

| | | | | | | | | | | | | | | | | |
|---|---|---|---|---|---|--|--|--|---|--|---|--|--|---|---|--|
| MENU <ul style="list-style-type: none"> Home GPMS CVC MARK CWG 2010 Statistics Report CWG 2010 - Comparison Report Audit Report - Commonwealth Games 2010 How To Become A Vigeye Vigeye Complaint International Collaboration Social Media Vigeye Voluntary Online Helpdesk | <div style="border-bottom: 1px solid black; padding-bottom: 10px;"> <p>Latest News</p> <p>CVC detects Rs 1,000 crore tax evasion in CWG projects</p> <p>Read more..</p> </div> <div style="display: flex; justify-content: space-around; align-items: flex-start;"> <div style="text-align: center;">  <p>Shri Pradeep Kumar Central Vigilance Commissioner</p> </div> <div style="text-align: center;">  <p>Shri R Sri Kumar Vigilance Commissioner</p> </div> <div style="text-align: center;">  <p>Shri J.M. Garg Vigilance Commissioner</p> </div> </div> <div style="text-align: center; margin-top: 10px;"> <p>CWG 2010 Stadiums</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 20%; text-align: center; padding: 5px;">  <p>SIRI FORT SPORTS COMPLEX</p> </td> <td style="width: 20%; text-align: center; padding: 5px;">  <p>SAKET SPORTS COMPLEX</p> </td> <td style="width: 20%; text-align: center; padding: 5px;">  <p>YAMUNA SPORTS COMPLEX</p> </td> <td style="width: 20%; text-align: center; padding: 5px;">  <p>KARNI SINGH SHOOTING RANGE</p> </td> <td style="width: 20%; text-align: center; padding: 5px;">  <p>SDA SWIMMING POOL COMPLEX</p> </td> </tr> <tr> <td style="width: 20%; text-align: center; padding: 5px;">  <p>INDIRA GANDHI SPORTS COMPLEX</p> </td> <td style="width: 20%; text-align: center; padding: 5px;">  <p>JAWAHARLAL NEHRU STADIUM</p> </td> <td style="width: 20%; text-align: center; padding: 5px;">  <p>MDC NATIONAL STADIUM</p> </td> <td style="width: 20%; text-align: center; padding: 5px;">  <p>CRPF CAMPUS KADERPUR</p> </td> <td style="width: 20%; text-align: center; padding: 5px;">  <p>DELHI PUBLIC SCHOOL RIK PURAM</p> </td> </tr> <tr> <td style="width: 20%; text-align: center; padding: 5px;">  <p>KHAMTRASAL STADIUM</p> </td> <td style="width: 20%; text-align: center; padding: 5px;">  <p>THYAGARAJ SPORTS COMPLEX</p> </td> <td style="width: 20%; text-align: center; padding: 5px;">  <p>LUDLOW CASTLE HALL</p> </td> <td style="width: 20%; text-align: center; padding: 5px;">  <p>WADKARDA INDOOR STADIUM</p> </td> <td style="width: 20%; text-align: center; padding: 5px;">  <p>RK KHANNA TENNIS COMPLEX</p> </td> </tr> </table> </div> |  <p>SIRI FORT SPORTS COMPLEX</p> |  <p>SAKET SPORTS COMPLEX</p> |  <p>YAMUNA SPORTS COMPLEX</p> |  <p>KARNI SINGH SHOOTING RANGE</p> |  <p>SDA SWIMMING POOL COMPLEX</p> |  <p>INDIRA GANDHI SPORTS COMPLEX</p> |  <p>JAWAHARLAL NEHRU STADIUM</p> |  <p>MDC NATIONAL STADIUM</p> |  <p>CRPF CAMPUS KADERPUR</p> |  <p>DELHI PUBLIC SCHOOL RIK PURAM</p> |  <p>KHAMTRASAL STADIUM</p> |  <p>THYAGARAJ SPORTS COMPLEX</p> |  <p>LUDLOW CASTLE HALL</p> |  <p>WADKARDA INDOOR STADIUM</p> |  <p>RK KHANNA TENNIS COMPLEX</p> |
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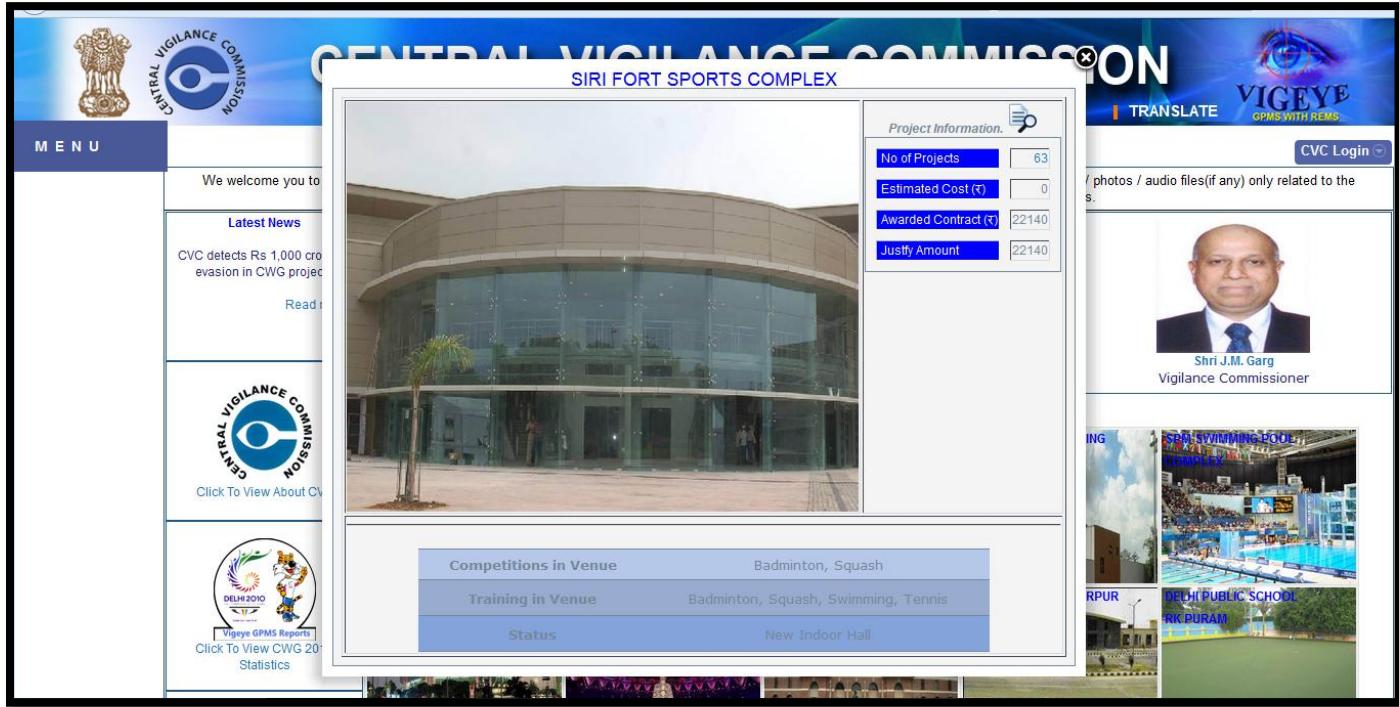
1. In the above home menu you will find list of images of stadiums -

- Once you click the link you will get list of projects under taken – **See image No. 1**
 - ◆ Once you click the project list count you will get complete details - **See image No. 2**
 - Once you click on the Project Code link you get complete details - **See image No. 3**
 - You a have provision to comment on each project – **See image No.4**
- Estimated cost, awarded contract and justified amount.

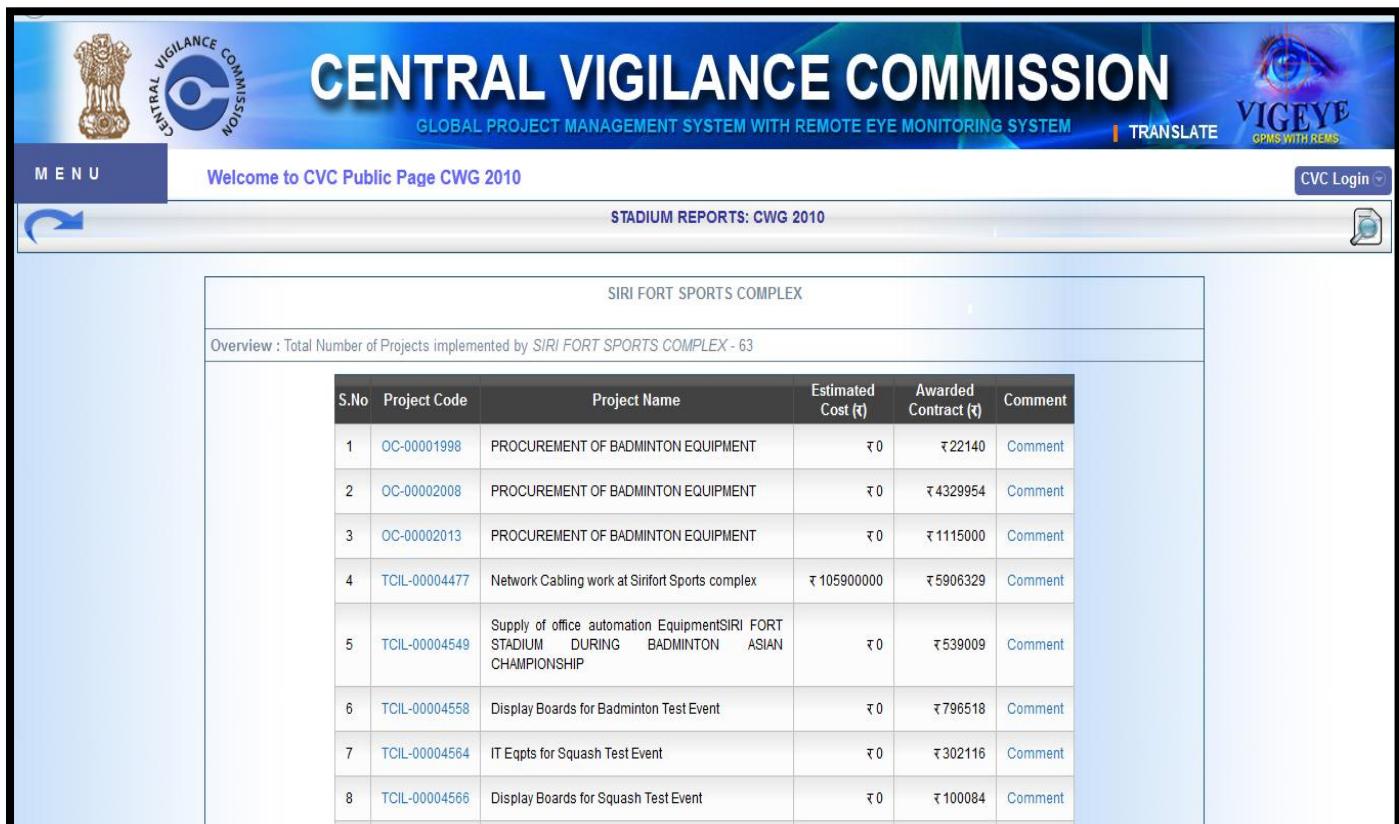
In the left hand side of the image you will find –

2. Latest News
3. About CVC
4. CWG 2010 Statistics
5. How to become Vigeye

Once you click the link on the image you will get list of projects under taken (Image No – 1)



Once you click the project list count you will get complete details – (Image No. 2)



| S.No | Project Code | Project Name | Estimated Cost (₹) | Awarded Contract (₹) | Comment |
|------|---------------|---|--------------------|----------------------|-------------------------|
| 1 | OC-00001998 | PROCUREMENT OF BADMINTON EQUIPMENT | ₹0 | ₹22140 | Comment |
| 2 | OC-00002008 | PROCUREMENT OF BADMINTON EQUIPMENT | ₹0 | ₹4329954 | Comment |
| 3 | OC-00002013 | PROCUREMENT OF BADMINTON EQUIPMENT | ₹0 | ₹1115000 | Comment |
| 4 | TCIL-00004477 | Network Cabling work at Sirifort Sports complex | ₹105900000 | ₹5906329 | Comment |
| 5 | TCIL-00004549 | Supply of office automation Equipment SIRI FORT STADIUM DURING BADMINTON ASIAN CHAMPIONSHIP | ₹0 | ₹539009 | Comment |
| 6 | TCIL-00004558 | Display Boards for Badminton Test Event | ₹0 | ₹796518 | Comment |
| 7 | TCIL-00004564 | IT Eqpts for Squash Test Event | ₹0 | ₹302116 | Comment |
| 8 | TCIL-00004566 | Display Boards for Squash Test Event | ₹0 | ₹100084 | Comment |

Once you click on the Project Code link you get complete details (Image No. 3)

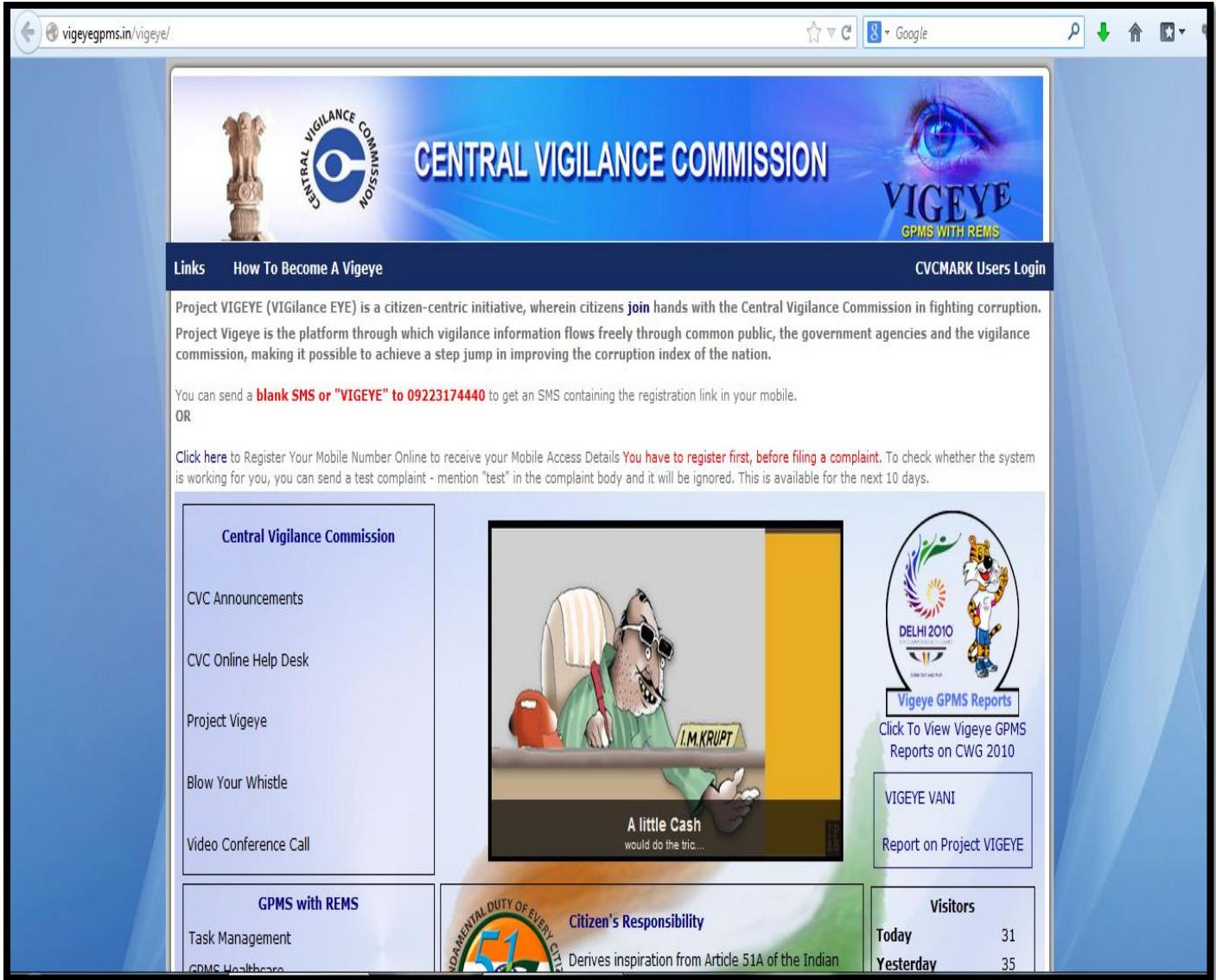
| Project Information | |
|--|------------------------------------|
| Officer incharge : | SPORT FA |
| Name of the Project : | PROCUREMENT OF BADMINTON EQUIPMENT |
| Work Code Number : | OC-00001998 |
| Location | |
| State : | DELHI |
| Place : | SIRFORT SPORTS COMPLEX |
| District : | DELHI |
| Finances | |
| Administrative Sanction Amount in Rs : | 22140 |
| Estimated Cost(in rupee only) : | 0 |
| Revised Estimated Cost(in Rupees) : | 0 |
| Awarded Contract(in Rupee Only) : | 22140 |
| Payment (Value of work done till 00/00/0000) : | |
| Bid Price of L1 Bidder(in Rupees) : | 0 |
| Contract Details | |
| Agreement Number : | SFA/SPT/23/NRA-IND/2010 |
| Contractor/Agency Name : | NELCO INDIA PVT LTD MEERUT |
| Important Dates | |

You have provision to comment on each project – (Image No.4)

| Write Your Valuable Comments / Feedback / grievance along with relevant documents / videos / photos / audio files(if any) | | | | | | | | | | | | | | | | | | | | | | |
|--|--|-----------|----------------------|-------------|----------------------|-----------|----------------------|------------|----------------------|-----------|----------------------|----------------------|--|--|--|---|--|--|--|----|-----------|--------|
| <p>Project Name : PROCUREMENT OF BADMINTON EQUIPMENT Project Code : OC-00001998</p> <table border="1"> <tr> <td>First Name*</td> <td><input type="text"/></td> <td>Last Name</td> <td><input type="text"/></td> </tr> <tr> <td>Mobile No*</td> <td><input type="text"/></td> <td>Email-Id*</td> <td><input type="text"/></td> </tr> <tr> <td>Comments / Feedback*</td> <td colspan="3"> <div style="border: 1px solid #ccc; padding: 5px;"> <p>Path: p Words0</p> </div> </td> </tr> <tr> <td>Attachments (Upload Format : gif, jpeg, jpg, png, images)</td> <td colspan="3"> <p><input type="button" value="Browse..."/> No file selected.</p> <table border="1" style="width: 100%;"> <tr> <td>No</td> <td>File Name</td> <td>Remove</td> </tr> </table> </td> </tr> </table> | | | | First Name* | <input type="text"/> | Last Name | <input type="text"/> | Mobile No* | <input type="text"/> | Email-Id* | <input type="text"/> | Comments / Feedback* | <div style="border: 1px solid #ccc; padding: 5px;"> <p>Path: p Words0</p> </div> | | | Attachments (Upload Format : gif, jpeg, jpg, png, images) | <p><input type="button" value="Browse..."/> No file selected.</p> <table border="1" style="width: 100%;"> <tr> <td>No</td> <td>File Name</td> <td>Remove</td> </tr> </table> | | | No | File Name | Remove |
| First Name* | <input type="text"/> | Last Name | <input type="text"/> | | | | | | | | | | | | | | | | | | | |
| Mobile No* | <input type="text"/> | Email-Id* | <input type="text"/> | | | | | | | | | | | | | | | | | | | |
| Comments / Feedback* | <div style="border: 1px solid #ccc; padding: 5px;"> <p>Path: p Words0</p> </div> | | | | | | | | | | | | | | | | | | | | | |
| Attachments (Upload Format : gif, jpeg, jpg, png, images) | <p><input type="button" value="Browse..."/> No file selected.</p> <table border="1" style="width: 100%;"> <tr> <td>No</td> <td>File Name</td> <td>Remove</td> </tr> </table> | | | No | File Name | Remove | | | | | | | | | | | | | | | | |
| No | File Name | Remove | | | | | | | | | | | | | | | | | | | | |

2. GPMS CVC Mark

This application is used by registered CVC users, for publics list of links available which will take to you know about the application.



The screenshot shows the homepage of the VIGEYE GPMS website. The header features the Central Vigilance Commission logo and the VIGEYE logo with the tagline 'GPMS WITH REMS'. The main content area includes a sub-header 'Links' and 'How To Become A Vigeye', a 'CVC MARK Users Login' link, and a text block explaining the Project VIGEYE initiative. It also contains a cartoon illustration of a man at a desk with a sign that says 'I.M.KRUIT' and 'A little Cash would do the trick...'. To the right, there is a section for 'Vigeye GPMS Reports' related to the Commonwealth Games (CWG) 2010, and a sidebar with links for 'VIGEYE VANI' and 'Report on Project VIGEYE'. The footer includes a 'GPMS with REMS' section, a 'Citizen's Responsibility' section with the text 'Derives inspiration from Article 51A of the Indian', and a 'Visitors' section showing 31 visitors today and 35 visitors yesterday.

3. CWG 2010 Statistics Report

In the left hand side you will find the table containing the links for GPMS organization, Stadium and Stakeholders report.



CVC CWG 2010 Statistics Report

| | |
|--------------------------|---|
| GPMS Organization Report | 35 |
| GPMS Stadium Report | 26 |
| GPMS Stakeholders Report | 3745 |
| Host city | Delhi, India |
| Nations participated | 71 Commonwealth Country's |
| Athletes participated | 6,081 |
| Events | 272 events in 21 disciplines |
| Main Stadium | Jawaharlal Nehru Stadium |
| Website | www.CWGDelhi2010.org |
| Officially opened by | HRH The Prince of Wales and Smt. Pratibha Patil, President of India |

CVC Vigeye GPMS enables citizens to reach stakeholders worldwide for public participation in governance projects to highlight key issues, expose wrong doings of public institutions and functionaries so that they can provide immediate public answerability of all representatives & functionaries of a public authority against affected people on relevant actions & in-actions which can play a significant role especially in empowering citizens, informing them and play a catalytic role in providing a voice to the voiceless through interacting.
To Start you can contribute here...

Were you associated with the conduct of the CWG 2010 held at Delhi as an organizer, as a service provider, as a regulator, as a sports persona, as a volunteer. Tell us about what games some people played with our efforts to project India as a World power in sports. Tell us about the good points and bad points and help us to document the lessons learnt and do root cause analysis to identify those deficiencies and weaknesses that need to be avoided for future and forever.

| Rank | Nation | Gold | Silver | Bronze | Total |
|-------|--------------|------|--------|--------|-------|
| 1 | Australia | 74 | 55 | 48 | 177 |
| 2 | India | 38 | 27 | 36 | 101 |
| 3 | England | 37 | 59 | 46 | 142 |
| 4 | Canada | 26 | 17 | 32 | 75 |
| 5 | Kenya | 12 | 11 | 10 | 33 |
| 6 | South Africa | 12 | 11 | 10 | 33 |
| 7 | Malaysia | 12 | 10 | 13 | 35 |
| 8 | Singapore | 11 | 11 | 9 | 31 |
| 9 | Nigeria | 11 | 10 | 14 | 35 |
| 10 | Others | 39 | 63 | 64 | 166 |
| Total | | 272 | 274 | 282 | 828 |

Once you click the organization report link you will see the following page which contains the links for overall analysis, Cost analysis, time analysis and procurement analysis which gives you complete description with pie and bar charts. You can also comment against the organization. You can take print or download the pages.



ORGANIZATIONAL REPORTS: CWG 2010

SUMMARY OF PROJECTS- ORGANIZATION WISE

For getting a bird's eye view of total number of projects undertaken by each of the organisations, summary table has been provided organisation wise along with total awarded contract value.

| S.No | Organization Code | Number of Projects | Awarded Contract (Amt in ₹) | Overall Analysis | Cost Analysis | Time Analysis | Procurement Analysis | Comment |
|------|-------------------|--------------------|-----------------------------|------------------|---------------|---------------|----------------------|---------|
| 1 | DDA | 565 | 18369790435 ₹ | Overall Analysis | Cost Analysis | Time Analysis | Procurement Analysis | Comment |
| 2 | CPWD | 1692 | 20860303223 ₹ | Overall Analysis | Cost Analysis | Time Analysis | Procurement Analysis | Comment |
| 3 | MCD | 492 | 6090280282 ₹ | Overall Analysis | Cost Analysis | Time Analysis | Procurement Analysis | Comment |
| 4 | NDMC | 70 | 2927390475 ₹ | Overall Analysis | Cost Analysis | Time Analysis | Procurement Analysis | Comment |
| 5 | PWD | 408 | 25071445519 ₹ | Overall Analysis | Cost Analysis | Time Analysis | Procurement Analysis | Comment |
| 6 | DJB | 22 | 2730237458 ₹ | Overall Analysis | Cost Analysis | Time Analysis | Procurement Analysis | Comment |
| 7 | DMRC | 0 | 0 ₹ | Overall Analysis | Cost Analysis | Time Analysis | Procurement Analysis | Comment |
| 8 | DP | 194 | 680167747 ₹ | Overall Analysis | Cost Analysis | Time Analysis | Procurement Analysis | Comment |
| 9 | DTL | 7 | 10704018 ₹ | Overall Analysis | Cost Analysis | Time Analysis | Procurement Analysis | Comment |

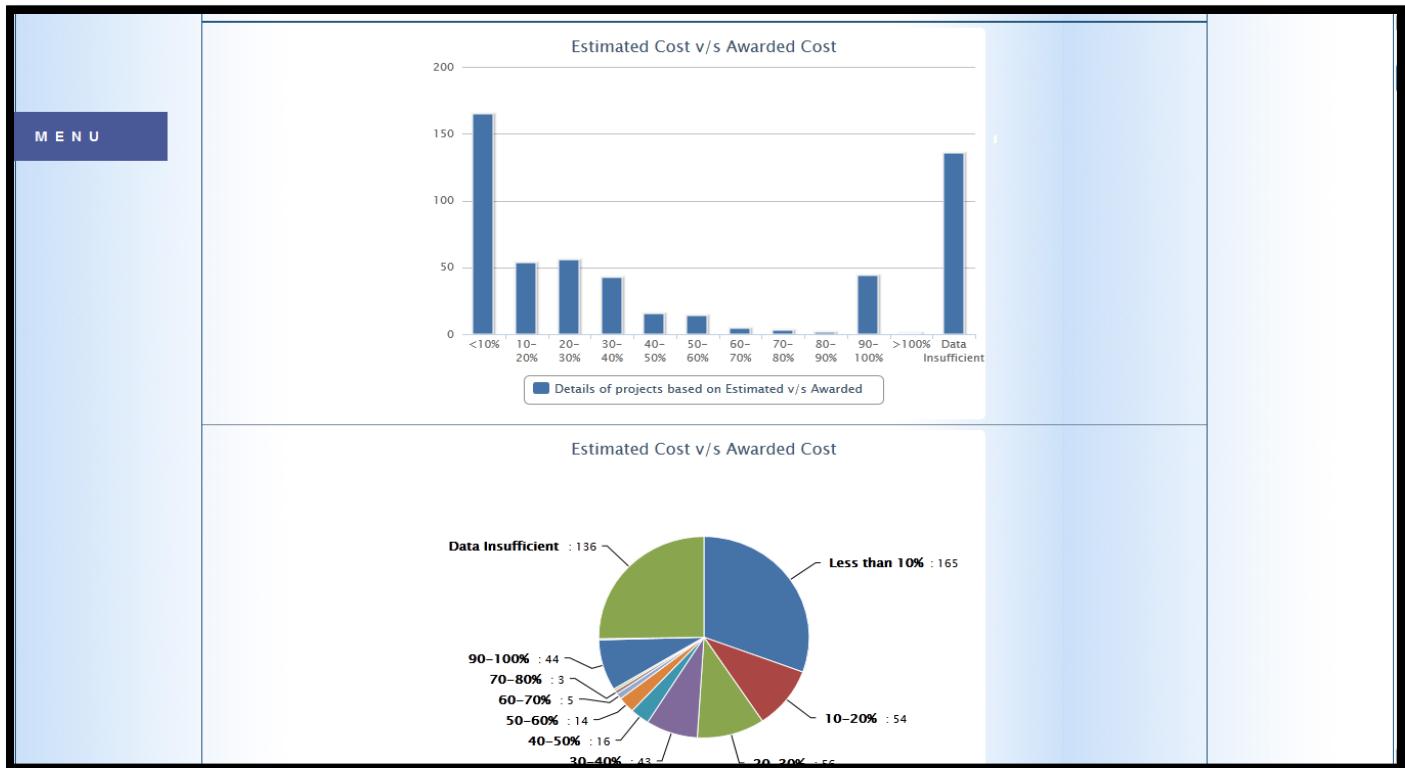


CENTRAL VIGILANCE COMMISSION

GLOBAL PROJECT MANAGEMENT SYSTEM WITH REMOTE EYE MONITORING SYSTEM



Once you click the Overall analysis link you will get the following page containing bar and pie charts of particular organization.



Average score by particular organization using colour coding as shown below.

Cost Analysis of Organizations

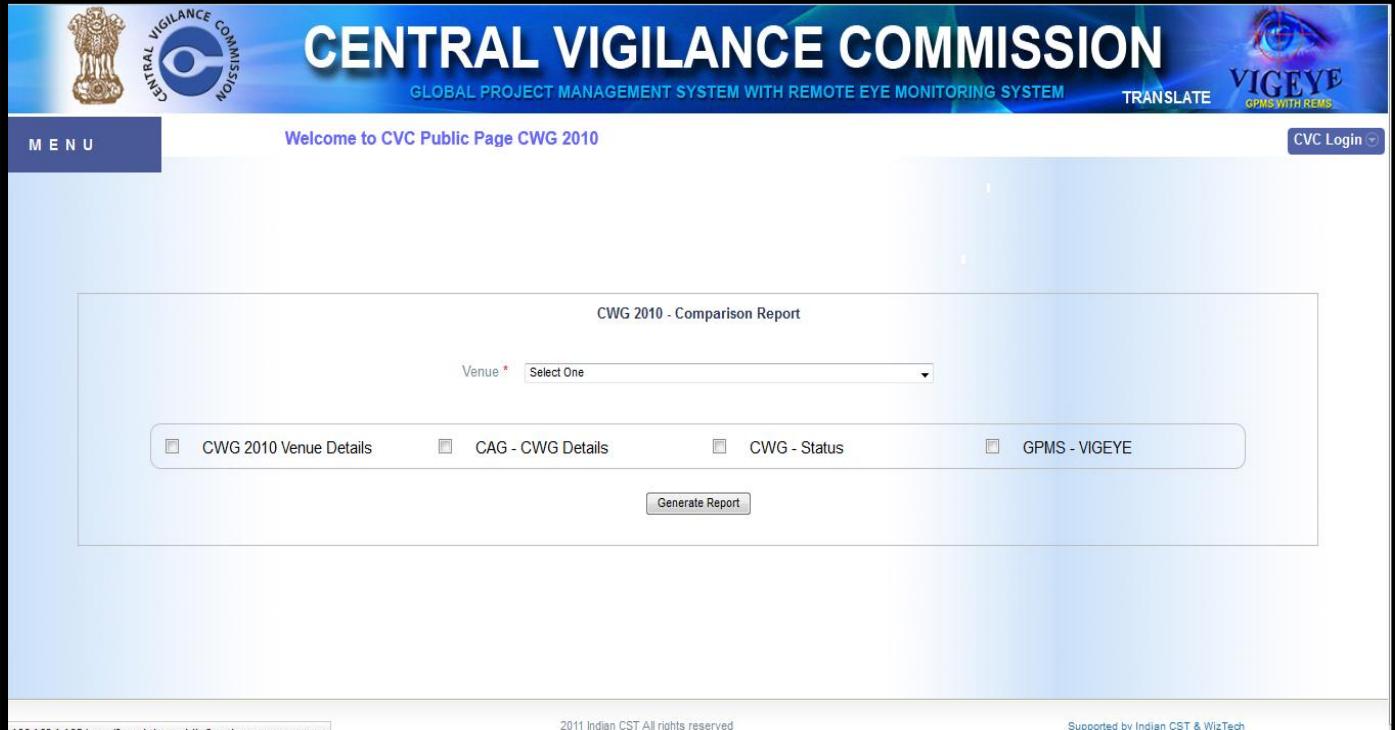
| Criteria | Total Score (10*Projects Total Marks) | Marks Scored | Average Scored by Org. | Color Coding |
|---------------------------------|---------------------------------------|--------------|------------------------|--------------|
| Estimated Cost v/s awarded Cost | 10 * 567 = 5670 | 3400 | 5.9964726631393 | |
| Awarded v/s payments | 10 * 567 = 5670 | 3179 | 5.6067019400353 | |
| Estimated v/s payments | 10 * 567 = 5670 | 2628 | 4.6349206349206 | |
| Cost Analysis | 28350 | 9207 | 5.4126984126984 | |

Cost Analysis of Organizations

| Criteria | RED & MAROON (Projects Total Marks) | ORANGE (Projects Total Marks) | GREEN (Projects Total Marks) | Over all Color Coding |
|------------------------|-------------------------------------|-------------------------------|------------------------------|-----------------------|
| Estimated v/s awarded | 214 | 78 | 275 | |
| Awarded v/s payments | 255 | 59 | 253 | |
| Estimated v/s payments | 301 | 81 | 185 | |
| Cost Analysis | 1806 | 198 | 831 | |

4. CWG 2010 Comparison Report

Once you click the menu you will get the following page. Here you select the venue and also select check box for to generate reports.



Welcome to CVC Public Page CWG 2010

CWG 2010 - Comparison Report

Venue *

CWG 2010 Venue Details CAG - CWG Details CWG - Status GPMS - VIGEYE

192.168.1.125/cwg/?module=public&action=comp_report

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After selecting necessary details press the submit button you will get the report congaing the following page.



Welcome to CVC Public Page CWG 2010

YAMUNA SPORTS COMPLEX

DATA FROM PROJECT VIGEYE - GPMS

| SI No. | Project Id | Executor Name | Estimated Cost | Expenditure | Awarded Contract |
|--------|---------------|----------------------------------|----------------|-------------|------------------|
| 1 | OC-00001844 | SPORT FA | 0 | 2092015 | 2092015 |
| 2 | OC-00001846 | SPORT FA | 0 | 48000 | 48000 |
| 3 | OC-00001874 | SPORT FA | 0 | 196136 | 196136 |
| 4 | TCIL-00004472 | Respective Venue Manager of TCIL | 105900000 | 116400000 | 7613574 |
| 5 | TCIL-00004545 | Mr. Sanjeeva Goyal | 0 | 0 | 289648 |
| 6 | TCIL-00004568 | Mr. Sanjeeva Goyal | 0 | 0 | 1764800 |
| 7 | DDA-00005179 | Sh. D.K. Jha, EE(Elect.) | 9454000 | 1035 | 52288000 |
| 8 | DDA-00005190 | Sh. D.K. Jha, EE(Elect.) | 22718763 | 828 | 34149525 |

5. Audit report of CWG 2010

Once you click the menu you will get the following page. Which is the report of the Comptroller and Auditor General of India.

Audit Report on Commonwealth Games 2010

Report of the Comptroller and Auditor General of India

M E N U

Contents, Preface and Executive Summary

- ◆ 1 - Introduction
- ◆ 2 - Study Report on 'Preparedness for the XIX Commonwealth Games 2010'
- ◆ 3 - Audit Approach
- ◆ 4 - Governance and Monitoring Arrangements
- ◆ 5 - Planning
- ◆ 6 - Financial Management of the Games Project
- ◆ 7 - Internal Controls and Decision Making within the OC
- ◆ 8 - Revenue Generation by OC
- ◆ 9 - Games Planning Consultancy and Overlays
- ◆ 10 - Ceremonies
- ◆ 11 - Catering
- ◆ 12 - Technology

- ◆ 18 - Venues developed by Delhi Development authority
- ◆ 19 - Venue developed by other agencies
- ◆ 20 - Commonwealth Games Village
- ◆ 21 - Streetscaping and Beautification of Roads around CWG Venues
- ◆ 22 - Upgradation of Street Lighting of Roads in Delhi
- ◆ 23 - Road Signages
- ◆ 24 - City Infrastructure Development: Roads and Flyovers
- ◆ 25 - Renovation and Restoration of Connaught Place
- ◆ 26 - Other infrastructure Development Activities
- ◆ 27 - Organisation of Commonwealth Youth Games - 2008, Pune
- ◆ 28 - Media and Broadcasting Services
- ◆ 29 - Telecommunications Services for CWG-2010
- ◆ 30 - Health Services for CWG-2010

All of the above links which contains the Complete PDF Audit Report of Commonwealth Games 2010 held at different places of Delhi.

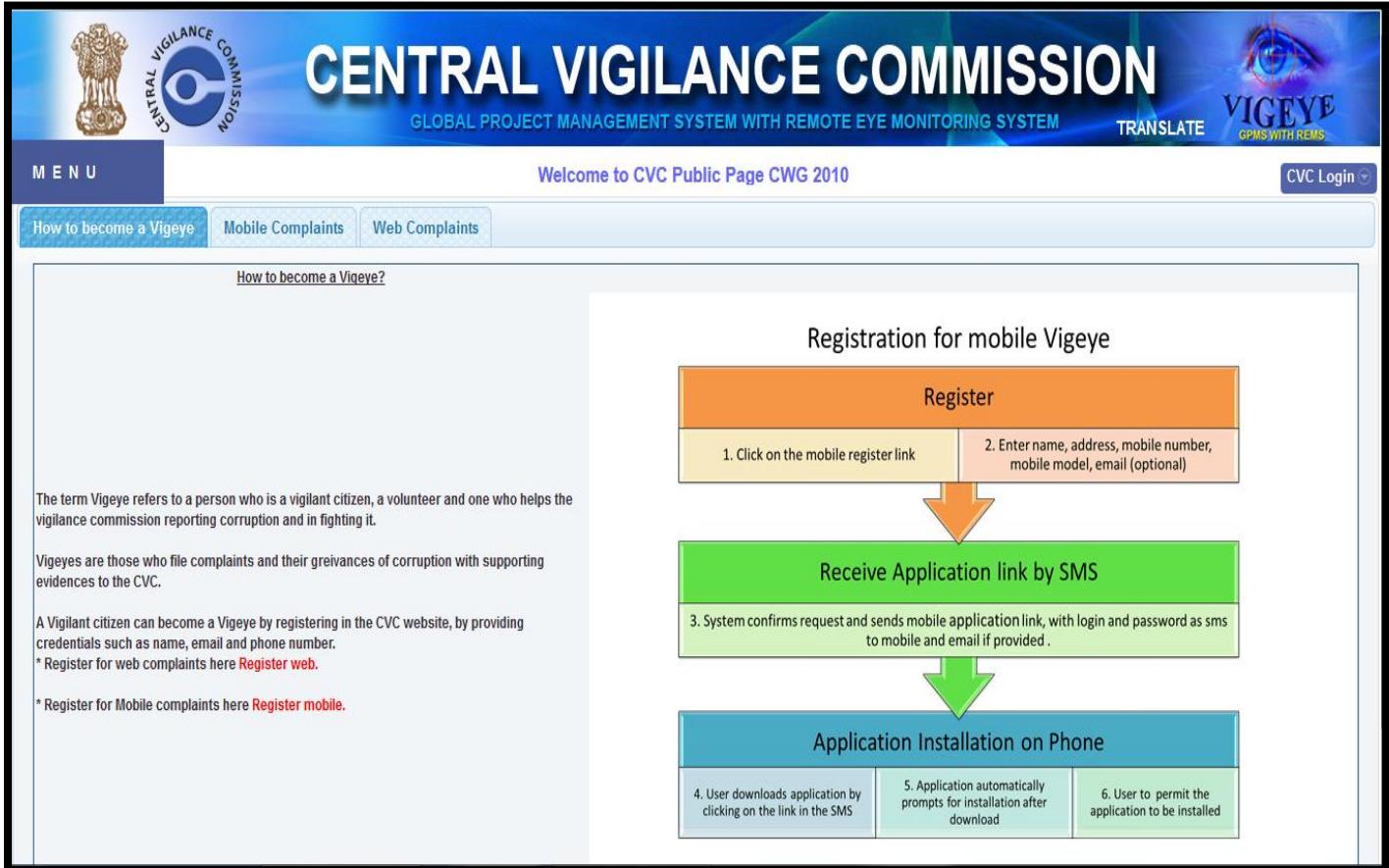
6. How to become Vigeye

Once you click the menu you will get the following page. Which contains three tabs are

1. How to become Vigeye
2. Mobile complains
3. Web Complaints.

1. How to become Vigeye.

Detailed steps are given in the following page.



The term Vigeye refers to a person who is a vigilant citizen, a volunteer and one who helps the vigilance commission reporting corruption and in fighting it.

Vigeyes are those who file complaints and their grievances of corruption with supporting evidences to the CVC.

A Vigilant citizen can become a Vigeye by registering in the CVC website, by providing credentials such as name, email and phone number.

* Register for web complaints here [Register web](#).

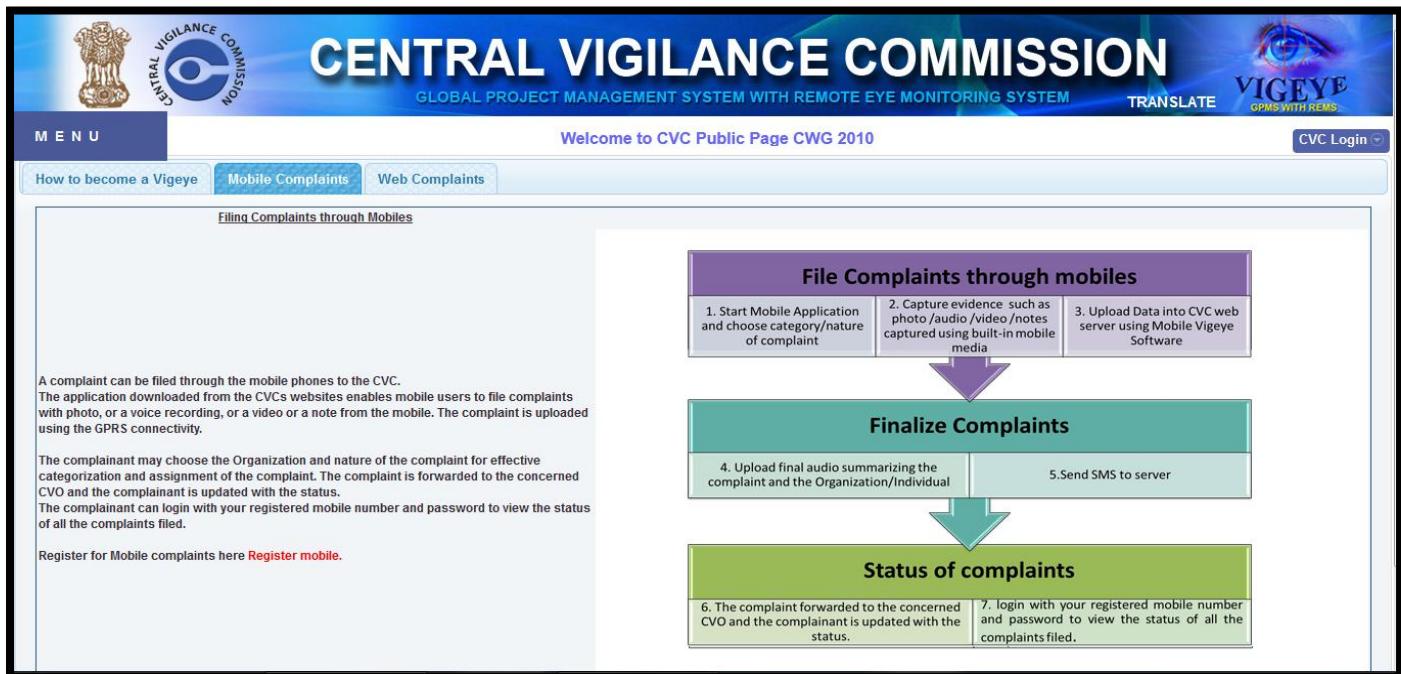
* Register for Mobile complaints here [Register mobile](#).

Registration for mobile Vigeye

| | | |
|---|---|---|
| Register | | |
| 1. Click on the mobile register link | 2. Enter name, address, mobile number, mobile model, email (optional) | |
| Receive Application link by SMS | | |
| 3. System confirms request and sends mobile application link, with login and password as sms to mobile and email if provided. | | |
| Application Installation on Phone | | |
| 4. User downloads application by clicking on the link in the SMS | 5. Application automatically prompts for installation after download | 6. User to permit the application to be installed |

2. Mobile Complaints

Detailed steps are given in the following page.



The screenshot shows the 'Mobile Complaints' section of the CVC website. On the left, there is a sidebar with 'How to become a Vigeye', 'Mobile Complaints' (which is the active tab), and 'Web Complaints'. The main content area is titled 'Filing Complaints through Mobiles'. It contains a text box with instructions for filing complaints via mobile phone, mentioning GPRS connectivity and the ability to upload evidence like photos or audio recordings. Below this is a registration link: 'Register for Mobile complaints here [Register mobile](#)'. To the right, a flowchart illustrates the process:

```

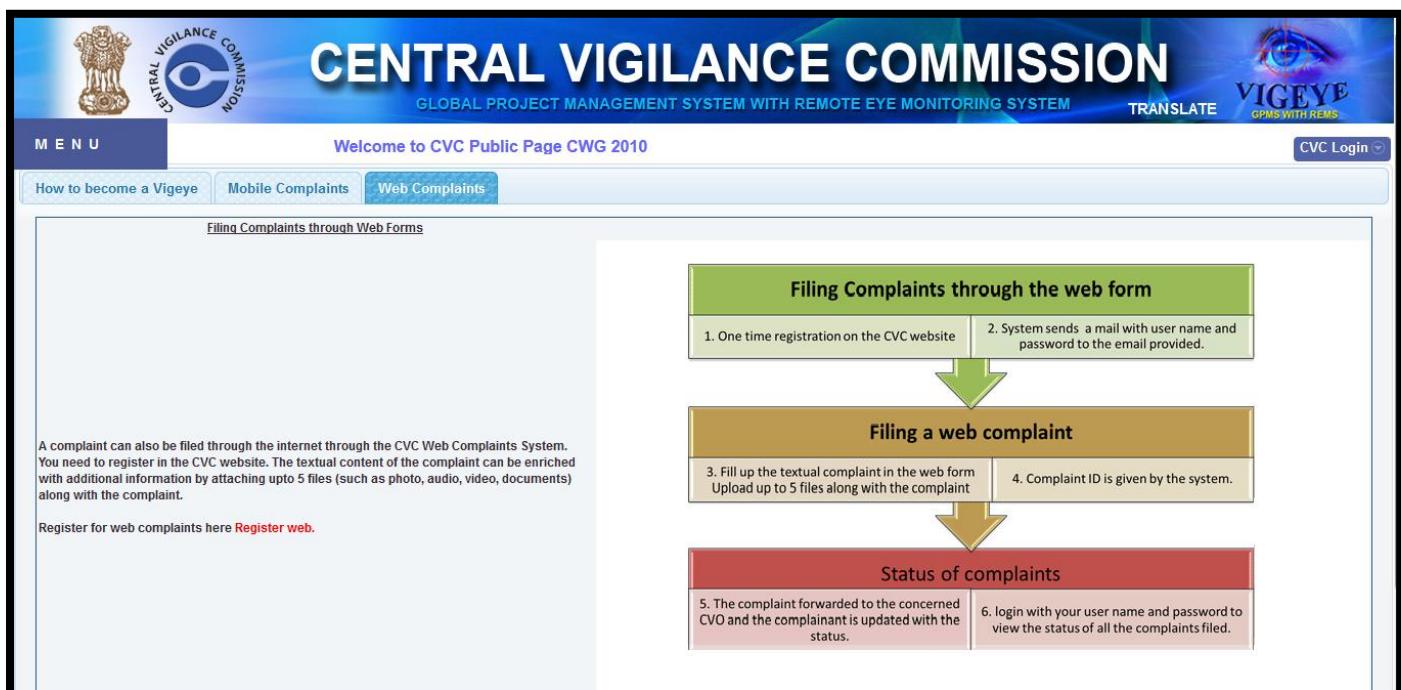
graph TD
    A[File Complaints through mobiles] --> B[Finalize Complaints]
    B --> C[Status of complaints]
    C --> D[Status of complaints]
    
```

The flowchart steps are:

- File Complaints through mobiles:**
 - 1. Start Mobile Application and choose category/nature of complaint
 - 2. Capture evidence such as photo /audio /video /notes captured using built-in mobile media
 - 3. Upload Data into CVC web server using Mobile Vigeye Software
- Finalize Complaints:**
 - 4. Upload final audio summarizing the complaint and the Organization/Individual
 - 5. Send SMS to server
- Status of complaints:**
 - 6. The complaint forwarded to the concerned CVO and the complainant is updated with the status.
 - 7. login with your registered mobile number and password to view the status of all the complaints filed.

3. Web Complaints

Detailed steps are given in the following page.



The screenshot shows the 'Web Complaints' section of the CVC website. On the left, there is a sidebar with 'How to become a Vigeye', 'Mobile Complaints' (which is the active tab), and 'Web Complaints'. The main content area is titled 'Filing Complaints through Web Forms'. It contains a text box with instructions for filing complaints via the internet, mentioning the ability to attach up to 5 files. Below this is a registration link: 'Register for web complaints here [Register web](#)'. To the right, a flowchart illustrates the process:

```

graph TD
    A[Filing Complaints through the web form] --> B[Filing a web complaint]
    B --> C[Status of complaints]
    C --> D[Status of complaints]
    
```

The flowchart steps are:

- Filing Complaints through the web form:**
 - 1. One time registration on the CVC website
 - 2. System sends a mail with user name and password to the email provided.
- Filing a web complaint:**
 - 3. Fill up the textual complaint in the web form
 - 4. Complaint ID is given by the system.
- Status of complaints:**
 - 5. The complaint forwarded to the concerned CVO and the complainant is updated with the status.
 - 6. login with your user name and password to view the status of all the complaints filed.

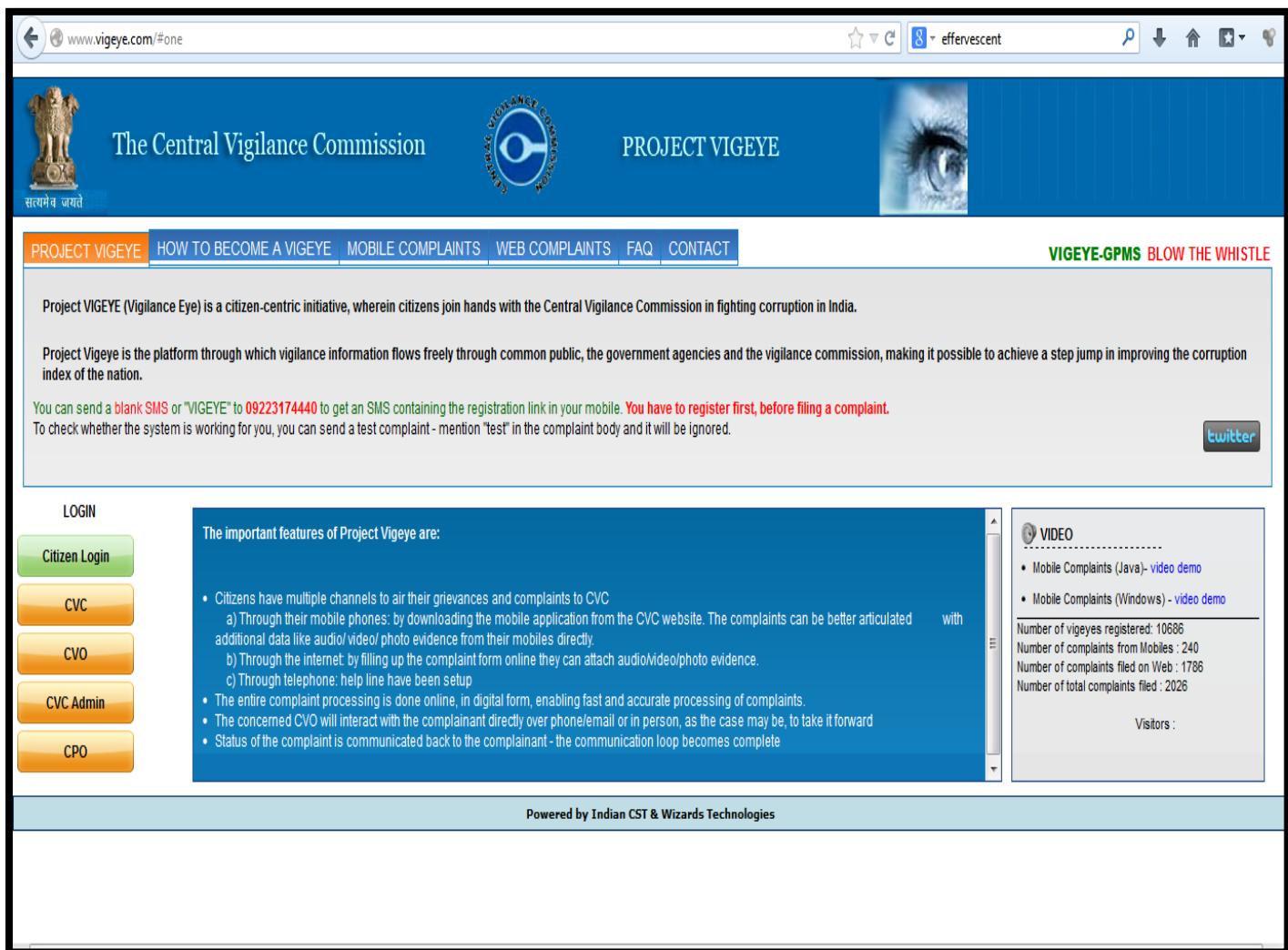
7. Vigeye Complaints

Project Vigeye is a citizen centric initiative, wherein citizen joins hands with CVC in fighting corruption free India.

In this page you will find totally six tabs, each will explain itself. The six tabs are –

- Project Vigeye – about project vigeye
- How to become vigeye – about registration
- Mobile Complaints – about how to raise complaints through mobile
- Web Complaints – about how to raise complaints through web page (internet).
- FAQ – about frequently asked questions
- Contact Address

Once you click the menu you will get following page which shows all the details explained above.



Project VIGEYE (Vigilance Eye) is a citizen-centric initiative, wherein citizens join hands with the Central Vigilance Commission in fighting corruption in India.

Project Vigeye is the platform through which vigilance information flows freely through common public, the government agencies and the vigilance commission, making it possible to achieve a step jump in improving the corruption index of the nation.

You can send a [blank SMS](#) or "VIGEYE" to [09223174440](#) to get an SMS containing the registration link in your mobile. **You have to register first, before filing a complaint.**
To check whether the system is working for you, you can send a test complaint - mention "test" in the complaint body and it will be ignored.

[twitter](#)

LOGIN

[Citizen Login](#)

[CVC](#)

[CVO](#)

[CVC Admin](#)

[CPO](#)

The important features of Project Vigeye are:

- Citizens have multiple channels to air their grievances and complaints to CVC
- Through their mobile phones: by downloading the mobile application from the CVC website. The complaints can be better articulated with additional data like audio/video/photo evidence from their mobiles directly.
- Through the internet: by filling up the complaint form online they can attach audio/video/photo evidence.
- Through telephone: help line have been setup
- The entire complaint processing is done online, in digital form, enabling fast and accurate processing of complaints.
- The concerned CVO will interact with the complainant directly over phone/email or in person, as the case may be, to take it forward
- Status of the complaint is communicated back to the complainant - the communication loop becomes complete

VIDEO

- Mobile Complaints (Java) - [video demo](#)
- Mobile Complaints (Windows) - [video demo](#)

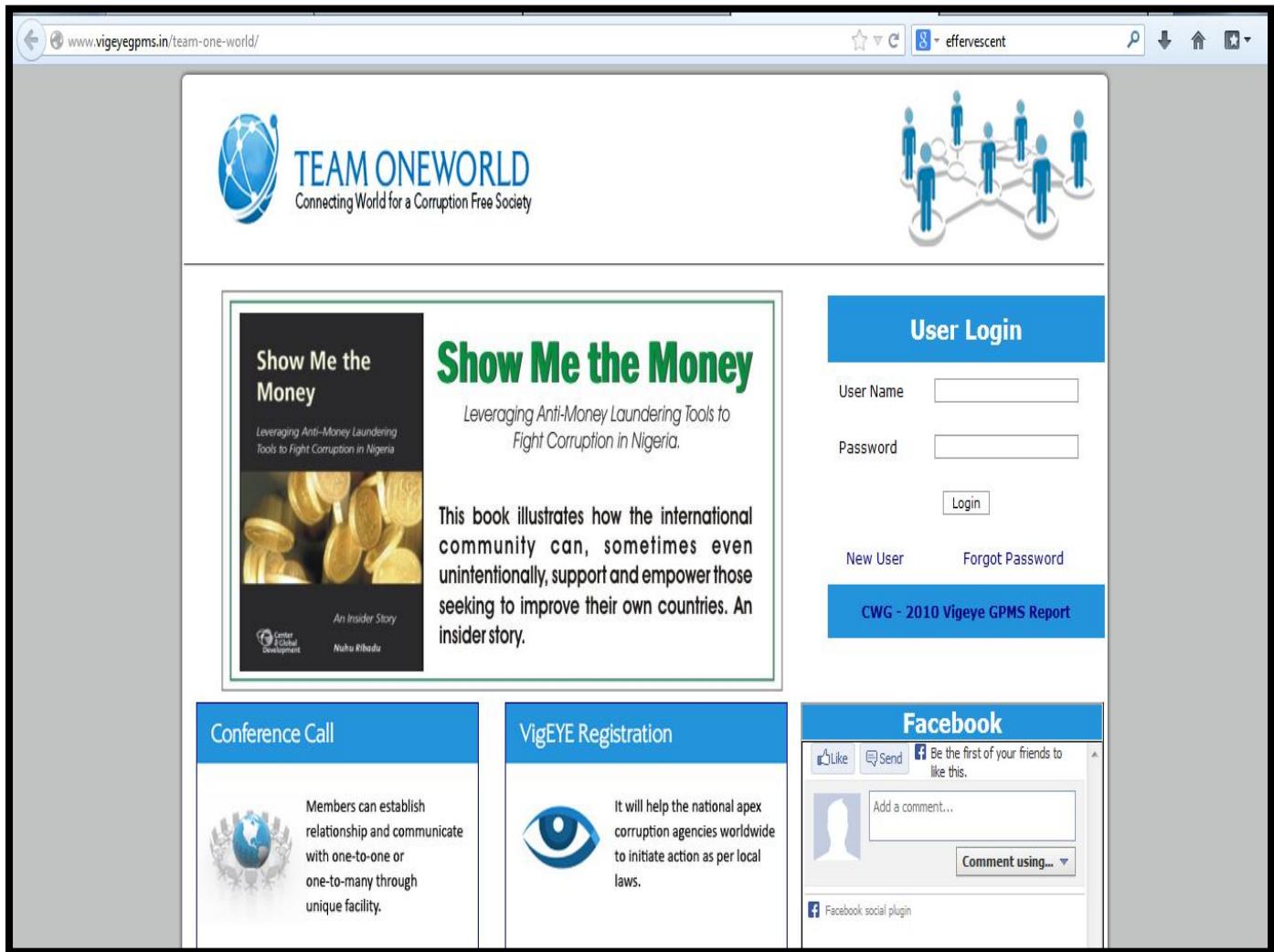
Number of vigeyes registered: 10686
Number of complaints from Mobiles : 240
Number of complaints filed on Web : 1786
Number of total complaints filed : 2026

Visitors :

Powered by Indian CST & Wizards Technologies

8. International Collaboration

This application is mainly developed for corruption free society. Which helps for communicating with international delegates.



The screenshot displays the VigEYE GPMS website with the following features:

- Header:** Shows the Central Vigilance Commission logo and the VigEYE GPMS logo.
- Team OneWorld Section:**
 - Logo:** TEAM ONEWORLD, Connecting World for a Corruption Free Society.
 - Book Preview:** "Show Me the Money" by Nuhu Ribadu, published by Center for Global Development. It discusses leveraging Anti-Money Laundering Tools to Fight Corruption in Nigeria.
 - Description:** This book illustrates how the international community can, sometimes even unintentionally, support and empower those seeking to improve their own countries. An insider story.
- User Login:** A blue header with fields for User Name and Password, and a Login button.
- Links:** New User, Forgot Password, and a link to the CWG - 2010 VigEYE GPMS Report.
- Collaboration Options:**
 - Conference Call:** Members can establish relationship and communicate with one-to-one or one-to-many through unique facility.
 - VigEYE Registration:** It will help the national apex corruption agencies worldwide to initiate action as per local laws.
 - Facebook:** A social plugin for Facebook.

9. Social Media

Using Facebook social network with your own username and password you can like, send and comment posts. Which helps in eradicating corruption.

MENU

Welcome to CVC Public Page CWG 2010

CVC Login

Like, Send & Comment here

13 people like this.

Add a comment...

Comment using...

facebook

Go to Facebook.com

Sri Kumar Ramanathan
In a world of viral messages on the social networks, how long will this take to reach say one million eyeballs? Let us wait and watch!

Reply · 3 · Like · February 25, 2012 at 5:17am

Nilanjan Roy · Director at Aribas
Central Vigilance Commission (CVC) is created to put a end to corrupt babudom; but the way it is structured, it actually enhanced corruption by babus.

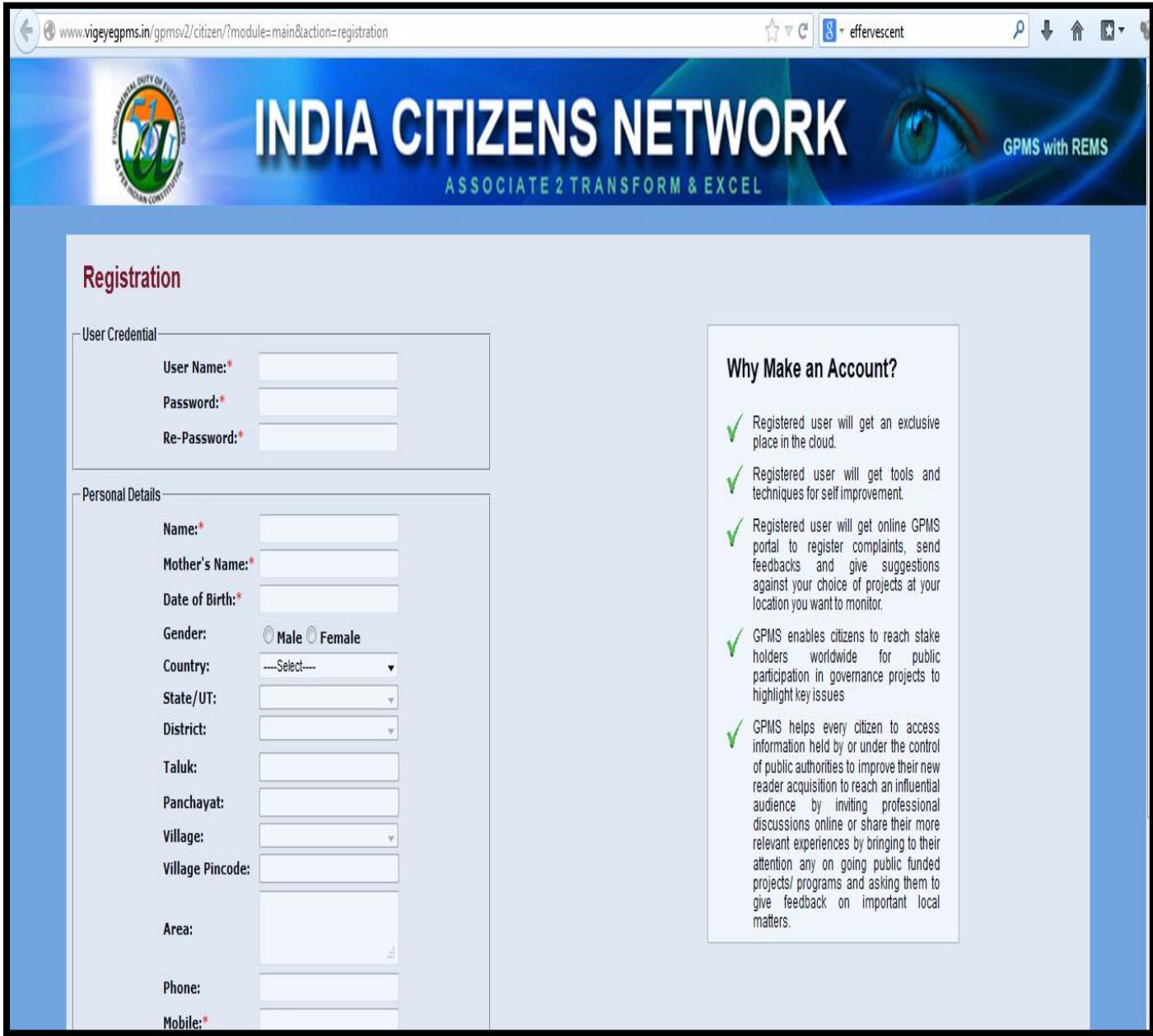
CVC has minimal infrastructure and manpower. To work on corruption CVC designated a Central Vigilance Officer (CVO) in every government department to inquire and take action on corruption complains. When the complain received by CVC, CVC simply forwards the complain to CVO and depends on the moral and ethics of CVO for proper disposing off the complain in a time bound manner. If CVO is corrupt then the complain ends up in cold storage.

I have first hand experience how corruption is inculcated.

I work in a centrally funded institute of National importance named National Institute of Pharmaceutical Education and Research (NIPER) under Department of Pharmaceuticals (DoP) within Ministry of Chemical and Fertilizers (C&F). NIPER runs solely on GOI funding and receives funds from Government of GOI to the tune of Rs. 1000 crores.

10. Vigeye Voluntary

Vigeye voluntary application registers individual citizen of India. India Citizen Network brings all Indians under one portal.



Registration

User Credential

User Name*:

Password*:

Re-Password*:

Personal Details

Name*:

Mother's Name*:

Date of Birth*:

Gender: Male Female

Country: ---Select---

State/UT:

District:

Taluk:

Panchayat:

Village:

Village Pincode:

Area:

Phone:

Mobile*:

Why Make an Account?

- ✓ Registered user will get an exclusive place in the cloud.
- ✓ Registered user will get tools and techniques for self improvement.
- ✓ Registered user will get online GPMs portal to register complaints, send feedbacks and give suggestions against your choice of projects at your location you want to monitor.
- ✓ GPMs enables citizens to reach stakeholders worldwide for public participation in governance projects to highlight key issues.
- ✓ GPMs helps every citizen to access information held by or under the control of public authorities to improve their new reader acquisition to reach an influential audience by inviting professional discussions online or share their more relevant experiences by bringing to their attention any on going public funded projects/ programs and asking them to give feedback on important local matters.

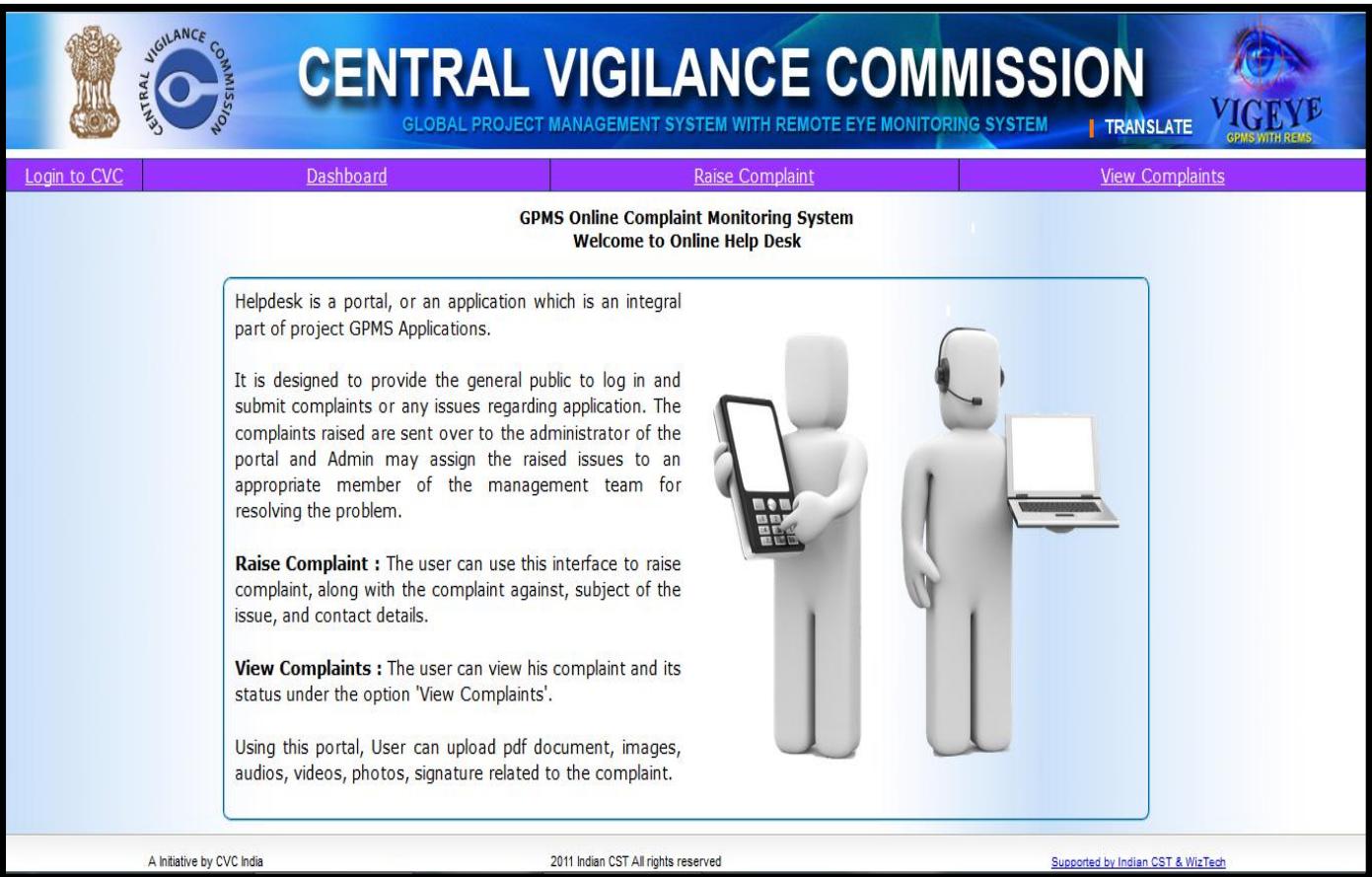
11. Online Help desk

Citizens can raise complaints using our online help desk. There are mainly 3 menus viz.

1. Dashboard – Describes about helpdesk
2. Raise Compliant – Write Complaint here
3. View Complaint – Find complaints status here

Following diagrams explains each of the above menus

1. Dashboard



2. Dashboard

Dashboard Raise Complaint View Complaints

GPMS Online Complaint Monitoring System
Raise Your Complaint / Requirement / Feedback / Suggestion

| | | | | | | | | | | |
|---|---|--------|------------|---------------------|----------------------|--|---------------|-------------------------|------|---------------------------------|
| Subject* | Write the subject for your complaint | | | | | | | | | |
| Your Message* | <div style="border: 1px solid #ccc; padding: 5px; height: 150px;">  </div> <p>Path: p Words0</p> | | | | | | | | | |
| <p align="center">Enter Your Contact Information (Your contact information is invisible to others)</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td>Your Name*</td> <td>Ex: Write Your Name</td> </tr> <tr> <td>Your Contact Number*</td> <td>Mobile No. Ex: 9988776655 Telephone No. Ex: 08023568956</td> </tr> <tr> <td>Your Mail-Id*</td> <td>Ex: username@domain.com</td> </tr> <tr> <td>Your</td> <td>Ex: Enter Your Location Address</td> </tr> </table> | | | Your Name* | Ex: Write Your Name | Your Contact Number* | Mobile No. Ex: 9988776655 Telephone No. Ex: 08023568956 | Your Mail-Id* | Ex: username@domain.com | Your | Ex: Enter Your Location Address |
| Your Name* | Ex: Write Your Name | | | | | | | | | |
| Your Contact Number* | Mobile No. Ex: 9988776655 Telephone No. Ex: 08023568956 | | | | | | | | | |
| Your Mail-Id* | Ex: username@domain.com | | | | | | | | | |
| Your | Ex: Enter Your Location Address | | | | | | | | | |
| <p align="center">File Upload (Upload gif, jpeg, jpg, png images, pdf and doc files)</p> <div style="border: 1px solid #ccc; padding: 5px; height: 100px; background-color: #f0f0f0;"> <p align="center">Browse... No file selected.</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td>No</td> <td>File Name</td> <td>Remove</td> </tr> </table> </div> | | | No | File Name | Remove | | | | | |
| No | File Name | Remove | | | | | | | | |

3. View Complaints

Dashboard Raise Complaint View Complaints

GPMS Online Complaint Monitoring System
Your Complaint / Requirement List

Advanced Search

| | | | | |
|---------------|---|---------------------------|---|---------------------------------------|
| Complaint No. | Complaint Raised Date From : <input type="text"/> | To : <input type="text"/> | Status <input type="text" value="----All----"/> | <input type="button" value="Search"/> |
|---------------|---|---------------------------|---|---------------------------------------|

| Complaints Un-Resolved : 3 | Complaints In progress : 0 | Complaints Resolved : 0 | Total Complaints : 3 | | | | | | | | | | | | | | | | | | | | | | | | | |
|---|----------------------------|-------------------------|---|-------------|------------------------------|--------------|------|---------|--------|---------|---|------------|------------|----------------------------------|-------------|------------------------------|---|-----------|------------|---|-------------|------------------------------|---|-----------|------------|---|-------------|------------------------------|
| <table border="1" style="width: 100%; border-collapse: collapse; border-top: none;"> <thead> <tr> <th>S. No.</th> <th>Complaint Id</th> <th>Date</th> <th>Subject</th> <th>Status</th> <th>Comment</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>CVC/CMT-18</td> <td>24-03-2013</td> <td>fraud & unauthorized transaction</td> <td>Un-Resolved</td> <td>View Comment</td> </tr> <tr> <td>2</td> <td>CVC/CMT-5</td> <td>25-11-2012</td> <td>Regarding malpractice and bribery by EB officials in seven wells EB STATION CHENNAI</td> <td>Un-Resolved</td> <td>View Comment</td> </tr> <tr> <td>3</td> <td>CVC/CMT-4</td> <td>25-11-2012</td> <td>Regarding malpractice and bribery by EB officials in seven wells EB STATION CHENNAI</td> <td>Un-Resolved</td> <td>View Comment</td> </tr> </tbody> </table> | | | | | S. No. | Complaint Id | Date | Subject | Status | Comment | 1 | CVC/CMT-18 | 24-03-2013 | fraud & unauthorized transaction | Un-Resolved | View Comment | 2 | CVC/CMT-5 | 25-11-2012 | Regarding malpractice and bribery by EB officials in seven wells EB STATION CHENNAI | Un-Resolved | View Comment | 3 | CVC/CMT-4 | 25-11-2012 | Regarding malpractice and bribery by EB officials in seven wells EB STATION CHENNAI | Un-Resolved | View Comment |
| S. No. | Complaint Id | Date | Subject | Status | Comment | | | | | | | | | | | | | | | | | | | | | | | |
| 1 | CVC/CMT-18 | 24-03-2013 | fraud & unauthorized transaction | Un-Resolved | View Comment | | | | | | | | | | | | | | | | | | | | | | | |
| 2 | CVC/CMT-5 | 25-11-2012 | Regarding malpractice and bribery by EB officials in seven wells EB STATION CHENNAI | Un-Resolved | View Comment | | | | | | | | | | | | | | | | | | | | | | | |
| 3 | CVC/CMT-4 | 25-11-2012 | Regarding malpractice and bribery by EB officials in seven wells EB STATION CHENNAI | Un-Resolved | View Comment | | | | | | | | | | | | | | | | | | | | | | | |

12. Contact Address

For Further communication contact the following address –

CENTRAL VIGILANCE COMMISSION,
Satarkata Bhavan, A-Block,
GPO Complex, INA,
New Delhi - 110 023

TEL: 011-24600200 (30 Lines)

FAX: 011-24651010/24651186

Email : cenvigil@nic.in

Website : <http://www.cvc.nic.in/>

THANK YOU