

# UNIFIED DATA AND INFORMATION TRANS-PORTAL FOR OPEN GOVERNANCE

## A Single Window Unified Communications System for Governance Delivered Anytime, Anywhere, On Any device

Based on the United Nations Convention against Corruption (UNCAC, or the Convention), for preventing corruption in the organization of major public events, for dissemination and use among relevant stakeholders, both in governments and the private sector. This will be achieved by collecting, analysing, validating and compiling information on good prevention and risk management practices.

As many organizations have collected and stored a wealth of data about their stake holders, customers, suppliers, and business partners. However, the inability to discover valuable information hidden in the data prevents these organizations from transforming this data into knowledge. The business desire is, therefore, to extract valid, previously unknown, and comprehensible information from large databases and use it for profits.

Hence communication tracking needs the technology 'power tools' to gather, analyse and interpret thousands or millions of data strands of stakeholders interaction detail from countless touch points, channels and data sources – cracking the DNA code of each stakeholder and learning over time to communicate and build meaningful relationships. In turn the status of the complaint is available to the complainant.

**Project VIGEYGPMS 3.0 for Citizen Complaint Monitoring / Management System** for any Government departments Project / Citizen participation into the project that enables evidence capture and transmission from site that also empowers citizens to keep an eye on the corruption taking place in their neighbourhood or geographical locations enabled to capture Geo-stamped information on corruption and pass them onto a central server in the cloud and then central processing then takes over after acknowledging and giving a complaint ID to the sender for tracking progress achieved in processing the information and the citizen can keep track of the complaints online, complainant, company, correlating, countries, communication with task management monitoring system for getting inputs for Matrix management system, document management system, for data validation, for annotation, for indexing and for moving this data information on real-time into the GPMS cloud with secured access from anywhere. This enables for organization for communicating directly with the employees for capturing specific project related Information.

**Project VIGEYGPMS 3.0 for Complainant Management** -Capturing and Maintaining a Centralized stake holders records information database as its increases quality and effectiveness of communications facilitates anytime, anywhere connections for recording complaints, problem, questions or other queries for connecting inside the company, organizations, departments, or connecting with outside partners from multi-functional help desks.

**Project VIGEYGPMS 3.0 for Information Management with Complaint Management System** is the process of managing all aspects of interaction with whistle blowers, complainant reporting of corruption by citizens, officials that CVC India has with, by extending Global Project Management System **to everyone in their respective organizations and partner ecosystems, will enable them for** direct stakeholder's interactions, **to monitor and analyse complaints as it will be easy for the stakeholder to complain and stake holders should be made aware of the processes and this system available to them.**

**To fulfil these goals, organizations need to follow these steps:**

1. Capture and integrate both the internal and external data into a comprehensive view that encompasses the whole organization.
2. "Mine" the integrated data for information.
3. Organize and present the information with knowledge for decision-making.

**Project VIGEYE and Integrated VIGEYE GPMS 3.0 is a Single Window to Communicate with UIDAI, Stake Holders, View of Project, Problems, People, Programs involving Multiple Agencies and Multiple Projects and is useful for:**

1. Constituent's Relationship management
2. Community's Relationship management
3. Collaborator's Relationship management
4. Contact's Relationship management
5. Business/s Relationship management
6. Partnerships Relationship management
7. Supplier's Relationship management
8. Governance Relationship management
9. Vendor's Relationship management
10. MSME's Relationship management
11. NGO's Relationship management
12. Investor's Relationship management
13. Stake Holder's Relationship management
14. Concessioner agreements Relationship management
15. Donor's Relationship management
16. Contract's Relationship management
17. CSR's Relationship management
18. Sponsorship's Relationship management
19. Membership's Relationship management
20. Consultant's Relationship management
21. Technology/s Relationship management
22. E-Commerce Relationship management
23. Beneficiary Verification Relationship management
24. Social entrepreneurs Relationship management
25. Corporates for CSR contributions Relationship management
26. Tech Village's Relationship management
27. Media houses Relationship management
28. Supply chain management Relationship management
29. Customer Relationship Management (its for-profit progenitor)
30. Contact Management - Effective tracking and follow-up of leads
31. There are many kinds, and they have different feature sets like storage and analysis of the citizens, customers, vendors and partners etc.,

**Project VIGEYE and Integrated VIGEYE GPMS 3.0 Information Management System** for capturing any citizens, employees, consultants, agencies, execution team members profile, historical data capturing, for correlation of public opinion, communities, events, documents, media houses, news, resources interactions or for assigning remote tasks to be done, can be recorded on this **Project VIGEYE 2.0** Government Performance Monitoring System a cloud computing solution effectively, so that anyone can retrieve the stake holder information at any time without having to interfere about interaction history, direct interaction can be had with stakeholders without interference of representatives as it will be cost reduction and better stake holder services through automated voice response, email feedbacks, SMS, IVR etc.

**Project VIGEYE and Integrated VIGEYE GPMS 3.0 communications management with Global Project Monitoring System a cloud computing solutions** provided as a service can be used online by entrepreneurs, business houses, public private partnerships consortium team members, service personnel, intelligence, investigation agencies, state governments, local authorities and allied ministries as their Knowledge Management System too.